

F. No. 15(31)2020/FoSCoS/RCD/FSSAIpt1 (Comp. No. 1837)  
Food Safety and Standards Authority of India  
(A Statutory Authority established under the Food Safety & Standards Act, 2006)  
(Regulatory Compliance Division)  
FDA Bhawan, Kotla Road, New Delhi-110 002

Dated, the 4<sup>th</sup> December, 2023

**ORDER**

**Subject: Ease of doing business: Streamlining the procedure for reactivation of Auto-Rejected Licensing / Registration Applications due to non-response to the queries of licensing/registration authority within the specified timeline – reg.**

As per Clause 2.1.4(2) of FSS (Licensing and Registration of Food Businesses) Regulations, 2011, in FoSCoS, applicant to furnish details sought from authority within 30 days. In case the applicant fails to furnish the required information within the stipulated time of 30 days, the application for license/registration shall stand rejected.

2. With the approval of Food Authority, now it has been decided to allow **FBOs to self-reactivate their auto rejected applications [due to non-response to the queries of licensing/registration authority within the specified timeline] on FoSCoS portal with effect from 04th December 2023 subject to following conditions:**

- i. The provision for self-reactivation of auto-rejected application shall be provided **only once** for any filed application for new license /registration or modification of license / registration, as the case may be.
- ii. **Within 30 days of auto-rejection of application:** FBO is allowed to self-reactivate the application **without any intervention of the authority and fee**. However, it is mandatory to provide valid reason for such delay.
- iii. **During the period of 31<sup>st</sup> to 60<sup>th</sup> day** of auto-rejection of the application: In this case, FBO is allowed self -reactivate the application without any intervention of the authority, subject to payment of fee as specified below as well as valid reason for such delay:

a. **For Registration application:** Rs. 50 + GST [as applicable]

b. **For License application:** Rs. 500 + GST [as applicable]

3. This will reduce the waiting time for the approval of the authorities in handling request for reactivation of auto-rejected applications. Further, no request from the FBO's by any other mode, for reactivation of auto-rejected applications shall be entertained by any authority.

4. Further, it is clarified that this provision is not applicable to cases where grant of license has been rejected by Designated officer as per section 31(4) of the FSS Act, 2006. In these cases, appeal against the order of rejection shall lie to the Commissioner of Food Safety as per section 31(8) of the FSS Act, 2006. Online provision for making appeals under Section 31(8) is made available on the FoSCoS portal. Such appeals are directed to Commissioner of Food Safety of concerned State/UT for SL and Registrations and to CEO, FSSAI in case of Central License.

5. This order shall supersede all previous orders/SOP issued regarding to the reactivation of auto-rejected licensing / registration applications.





(Rakesh Kumar)

Director

(Regulatory Compliance Division)

**To:**

1. All Food Business Operators, Associations, Food Safety Mitra, and other stakeholders.
2. Commissioners of Food Safety of all States/UTs
3. Directors of all Regional Offices, FSSAI
4. CTO, FSSAI - with a request for uploading on the FSSAI website

**Copy for information to:**

1. PPS to Chairperson, FSSAI
2. PS to CEO, FSSAI.
3. All Divisional Heads, FSSAI.

